



## What kinds of items can I ship with ShipHawk?

ShipHawk recognizes that most businesses have diverse shipping needs - whether it's mailing an envelope, shipping goods to consumers, or facilitating inbound/outbound shipments between businesses. There are very few size restrictions which lets you ship everything from silverware and collectibles to fine art and furniture to machinery and other oversized items. With ShipHawk, businesses now have a single service that brings these service options together—and optimizes them based on the particular items being shipped.

**With ShipHawk, you can use our automated platform to ship:**

Type	Basic	Plus	Pro	Enterprise
Postal	Yes	Yes	Yes	Yes
Parcel	Yes	Yes	Yes	Yes
International Parcel	<i>Coming soon!</i>	<i>Coming soon!</i>	<i>Coming soon!</i>	<i>Coming soon!</i>
Less-than-truckload		Yes	Yes	Yes
Home Delivery			Yes	Yes
Blanket Wrap			Yes	Yes
Local Delivery				Yes
Automobile				Yes

For our Pro and Enterprise clients, we also can support specialty, partials, truckload, and international offline.

With ShipHawk it's more important to know about what we don't facilitate when it comes to shipping.

ShipHawk does not permit the shipment of hazardous materials (HAZMAT) or dangerous goods, such as: radioactive, flammable, explosive, corrosive, oxidizing, asphyxiating, biohazardous, toxic, pathogenic, or allergenic items. You may not use ShipHawk to arrange for packing or shipping of these goods.



### **Postal**

ShipHawk is integrated with the US Postal Service via Endicia. This service allows you to tap into a variety of USPS service options from First Class to Priority Mail.

### **Small Parcel**

FedEx and UPS are readily available in the ShipHawk platform. Parcel shipments are usually less than 150 pounds and do not exceed the carrier's height or dimensional weight restrictions. These are generally small and light packages.

### **Less-than Truckload (LTL)**

ShipHawk works with a number of carriers that support LTL freight. These shipments are usually transported on pallets, shrink wrapped and packaged safely so that they can be commingled with other freight types while enroute. Some LTL carriers specialize in certain commodities and only put like commodities on their trucks to mitigate the risk of damage.

### **Truckload**

Truckload freight refers to shipments that take up an entire truck. This service is not currently automated through the ShipHawk platform; however, Pro and Enterprise users may leverage ShipHawk to access truckload capacity.

### **Blanket Wrap**

This service is specifically designed for unpacked furniture, high end pieces or fragile items. No pre-packing is required. The carrier will provide adequate blanket wrapping, padding, boxing or crating as needed. Great care in handling is taken and the pieces only travel within the carrier's own trucks for safe transit. Inside pick-up and inside delivery on first floor is included with this service. Pickup and delivery is restricted to what 2 employees can do safely.

### **Home Delivery**

This service is specifically designed for new or used goods that tend to be large. These carriers provide services that pickup shipments from vendors, distribution centers, drop shippers or manufacturers using a common carrier or standard LTL provider that connect with final mile delivery service providers. Together, great care is taken in handling the pieces and delivery is typically restricted to what 2 employees can do safely. These kinds of shipments are delivered safely inside the threshold of the buyer's home, or, based on the service selected, are often taken into the buyer's room of choice.

### **Local Delivery Service**

When unpacked shipments will be traveling less than 200 miles, Local Delivery service options may be available. These kinds of shipments are fulfilled by one of our trusted partners that specialize in local home/white glove deliveries. Pick ups are typically made within 1 week.